




Healthy Instrument Program

Through December 31, 2010, Miltex will sharpen and refurbish Miltex Instruments to a “like new” condition

FREE as part of our new *H.I.P. for*  **ANIMAL HEALTH™**



To our Veterinary customers

H.I.P. for  **means:**
ANIMAL HEALTH™

- *Free service for your used Miltex instruments through 2010.*
- *Complimentary, value-added instrument care and cleaning in-service, including a free instructional and detailed “wall chart” for your re-processing area.
(contact your Distributor or Miltex Representative to schedule)*
- *A combination of Miltex products designed to provide the ultimate care and cleaning of your instruments.*



See reverse side for instructions on how to take advantage of this very special offer from Miltex!

INSTRUCTIONS

Please contact Miltex® Customer Service Department at 1.866.854.8300 or repairs@miltex.com to obtain a Return Material Authorization (RMA) number.

IMPORTANT: Any instrument sent to Miltex, Inc. without an RMA number will be returned to sender.

Once you have received your RMA number, instruments should be sent to:

Miltex, Inc.

Repair Department

589 Davies Drive

York, PA 17402 USA

RMA#: _____ (NEEDED ON OUTSIDE OF SHIPPING BOX)

How to Package and Ship Instruments:

- Miltex cannot accept instruments that have not been properly cleaned and sterilized.
- Include the RMA number
- Wrap instruments to protect them during transit.
- Use a common carrier (FedEx, UPS).
- Insure the package, and keep a record of the tracking number.
- Include all contact information to ensure timely return of your sharpened instruments.

NOTE: We can not accept instruments for sharpening at conventions or trade shows. If you have questions or comments, contact Customer Service at 1.866.854.8300 or repairs@miltex.com.

This offer only applies to veterinarians within the continental US and does not apply to government, institutional or dealer repairs.

Only Miltex® and MeisterHand® brand instruments are eligible for this promotion.

An RMA number must be obtained to receive free refurbishing.

Original product warranty continues to apply to refurbished instruments.



www.miltex.com
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